

# How to Read Your Bill

- # 1 Current amount due
- # 2 Date the payment must be received before account is past due
- # 3 Amount that must be paid after the due date
- # 4 Account Number, Service Address and Electronic Box #
- # 5 Mailing address
- # 6 Billing Period
- # 7 Date Bill was generated
- # 8 Meter Reading Information: Date, Meter No., Meter Readings Total Usage
- # 9 Detail Charges and Current Total
- # 10 Historic Usage Graph

**JOHN SMITH**

<b>GREY FOREST UTILITIES</b> P.O. BOX 258 HELOTES, TX 78023	<b>5.</b> SERVICE ADDRESS <b>12345 AMERICA ST</b>		ACCOUNT NUMBER <b>13123-1234567890</b>																		
	SERVICE PERIOD <b>07/03/17</b> <b>6.</b> <b>08/02/17</b>	BILLING DATE <b>08/03/17</b> <b>7.</b>																			
READ DATE(G) 07/31/17 METER NUM. 5635366 PRES. READ 699 PREV. READ 691 TOTAL CCF <b>8.</b> 8	<b>TOTAL CCF</b>  <b>10.</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">DESCRIPTION</th> <th style="text-align: right;">AMOUNT</th> </tr> </thead> <tbody> <tr> <td>BALANCE FORWARD</td> <td style="text-align: right;">17.34</td> </tr> <tr> <td>PAYMENT 07/17</td> <td style="text-align: right;">-17.34</td> </tr> <tr> <td>COGA 0.6118</td> <td style="text-align: right;"><b>9.</b> 4.89</td> </tr> <tr> <td>SERVICE RATE</td> <td style="text-align: right;">11.22</td> </tr> <tr> <td>THIS MONTH</td> <td style="text-align: right;">16.11</td> </tr> <tr> <td><b>TOTAL NOW DUE&gt;&gt;&gt;</b></td> <td style="text-align: right;"><b>1.</b> 16.11</td> </tr> <tr> <td>LATE CHARGE</td> <td style="text-align: right;">0.80</td> </tr> <tr> <td>PAY THIS AMOUNT AFTER</td> <td style="text-align: right;"><b>3.</b> 08/25/2017 16.91</td> </tr> </tbody> </table>		DESCRIPTION	AMOUNT	BALANCE FORWARD	17.34	PAYMENT 07/17	-17.34	COGA 0.6118	<b>9.</b> 4.89	SERVICE RATE	11.22	THIS MONTH	16.11	<b>TOTAL NOW DUE&gt;&gt;&gt;</b>	<b>1.</b> 16.11	LATE CHARGE	0.80	PAY THIS AMOUNT AFTER	<b>3.</b> 08/25/2017 16.91
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2 JOHN SMITH      **MESSAGES**      Pay your bill at [www.gfugas.com](http://www.gfugas.com)

2017 Gas Appliance Rebates GFU is now offering rebates to residential gas customers who will replace existing electric appliances with new gas appliances which are installed by a licensed technician. GFU will visit your home and see if you have the proper piping in your home to accommodate changing from electric to gas. Please call 210-695-8781 for an appointment to qualify for the \$50.00 rebates on a water heater or cook stove and the \$100 rebate for a clothes dryer.

331-E      Make check payable to: Grey Forest Utilities      AVR, Inc.

**Grey Forest Utilities**  
P.O. Box 258  
Helotes, Texas 78023  
(210) 695-8781

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT  
**PLEASE RETURN BOTTOM PORTION WITH PAYMENT**

Account Number 13123-1234567890  
Service Address 12345 AMERICA ST  
Electronic Box# 003

<b>1.</b> 16.11	<b>2.</b> 08/25/2017	<b>3.</b> 16.91
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

JOHN SMITH  
12345 AMERICA ST  
YOURCITY TX 78006-6544

**GREY FOREST UTILITIES**  
PO BOX 258  
HELOTES TX 78023-0258

13123123456789000000161100000169100000000003

When signing up for online services, you must enter your entire 15-digit account number as it appears on your bill (including the dash).